Item 4a

Report of the Executive Director Core Services to the Overview and Scrutiny Committee (OSC) on 25th April 2023

Barnsley Hospice and Palliative/End of Life Care

1.0 Introduction

- 1.1 Barnsley Hospice is a vital part of the local health and care system, helping to alleviate pressure on the NHS as well as providing expert specialist palliative and end of life care. Elected Members have a keen interest in the hospice and were concerned following the Care Quality Commission (CQC) inspection in 2021 and the issues raised.
- 1.2 Through various channels, the Overview and Scrutiny Committee has followed the improvement journey of the hospice and made suggestions as to how some of the challenges could be addressed. The OSC has invited representatives from the hospice to answer questions from the committee regarding its work. The attached report (Item 4b) outlines the background to the hospice, its improvement journey, current position, as well as future plans and challenges.
- 1.3 Alongside representatives from the hospice, the OSC has invited officers from the South Yorkshire Integrated Care Board, which is the statutory NHS body responsible for planning and managing the NHS budget to meet the needs of the local population. At the start of the meeting, the officers attending will provide a short presentation on the wider work to provide palliative and end of life care services in the local area.

2.0 Invited Witnesses

- 2.1 The following witnesses have been invited to today's meeting to answer questions from the committee:
 - Martine Tune, Chief Executive Officer/Chief Nurse, Barnsley Hospice
 - Sarah MacGillivray, Director of Governance & Quality, Barnsley Hospice
 - Ross Fletcher, Director of Nursing & AHP's, Barnsley Hospice
 - Stephen Hall, Director of HR & OD, Barnsley Hospice
 - Isabel Hartland, Director of Finance & Income Generation, Barnsley Hospice
 - Jayne Sivakumar, Chief Nurse, South Yorkshire Integrated Care Board (Barnsley)

3.0 Possible Areas for Investigation

- 3.1 Members may wish to ask questions around the following areas:
 - What area of service improvement at the hospice are you most proud of and why?
 - What are the greatest challenges with regards to the provision of palliative and end of life care services and what is being put in place to address them?
 - How has the workforce been engaged in the hospice improvement journey and what are the next steps?
 - What feedback have you received regarding support to family, friends, and carers whilst loved ones are receiving care in the hospice?
 - How does Barnsley compare with other local hospices and palliative/end of life care services in terms of performance and future challenges?
 - To what extent are partners engaged and contributing positively to the work of the hospice?

- How have the voices of patients and carers been incorporated in the hospice improvement work?
- How confident are you that the future running costs of the hospice can be met? What plans are in place for this?
- What changes need to be made to improve advanced care planning across the health and care system?
- What actions could be taken by Members to support the work of the hospice and provision of palliative/end of life services?

4.0 Background Papers and Useful Links

• Item 4b (attached) - Barnsley Hospice

5.0 Glossary

AHP Allied Health Professional	AHP	Allied Health Professional
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- CQC Care Quality Commission
- HR Human Resources
- OD Organisation Development
- OSC Overview and Scrutiny Committee
- SYICB South Yorkshire Integrated Care Board

6.0 Officer Contact

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